Comments, Suggestions & Complaints:

For any comments, suggestions or complaints please raise these with your practitioner.

If not satisfied with the response you may provide this in writing to the Registered Person (Julie Scott) at the clinic address.

Written complaints are acknowledged within 2 working days and a formal response within 20 working days.

The Care Quality Commission has no statutory powers to investigate any complaints that patients or other members of the public make about independent healthcare services, nor do they have a regulatory role to manage, arbitrate or resolve their complaints, concerns or allegations. However, they will take account of all information that they receive from the public about registered independent providers, or about unregistered providers that they consider should be registered. If they suspect that the provider has committed an offence under the Act or a breach under the regulations, they are required to take action to bring about improvement.

Care Quality Commission
Citygate
Gallowgate
Newcastle Upon Tyne
NE1 4PA
Tel: 03000 616161
Email: enquiries@cqc.org.uk

A copy of our latest Care Quality Commission report and complaints policy is available on request.

Patient Comments

Facial Aesthetics Ltd is registered with the Care Quality Commission (CQC) for the below Regulated Activities.

- Surgical procedures
- Treatment of disease, disorder or injury

Nominated Individual &
Registered Manager
Mrs Julie Scott RGN NIP

Facial Aesthetics
Park House
Park Road
Rivenhall
Essex
CM8 3PS

Tel: 01376 584555
Email: facial_aesthetics@hotmail.com