Service Statements

Disability Statement:
We are able to offer access to those patients with wheelchair mobility needs, but we do not have disabled toilet facilities. Where we are unable to provide services to any disabled patients we will seek to give details of an alternative provider.

Children:
We advise that children should not be brought to the premises whilst parents or other family members are receiving treatment and if brought against advice they are solely the responsibility of the parent or guardian. Unless the Child is the patient, where they can request to be unaccompanied if over 16 and deemed to be capable

Consultations & Confidentiality:
Consultations are conducted in private and all information given during consultations remains confidential.

Survey of Patients:
The thoughts of our patients are crucial, we conduct a survey of our patients in order to inform and improve our service. The results are available on request.

Access to Health Records:
You have the right to access your records in accordance with the Access to Health Records Act. Please ask for details.

Chaperones:
You may have a chaperone present during a consultation, assessment, treatments or review appointment. If you wish to bring a chaperone, please let us know when booking your appointment.

Patient Guide

Facial Aesthetics Ltd is registered with the Care Quality Commission (CQC) for the below Regulated Activities.

- Surgical procedures
- Treatment of disease, disorder or injury

Nominated Individual &
Registered Manager
Mrs Julie Scott RGN NIP

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